

How does the emergency room work ?

Prioritising life-threatening emergencies in order to save as many people as possible: emergency staff work with a graded triage **scale from 1 to 5**, which makes it possible precisely to determine the seriousness of a case.



The concept of urgency may be very different from that which is experienced by the patient.

LEVEL 1

ACUTE

A pathological situation that can lead to death, loss of an organ, or limb, if not managed **IMMEDIATELY**.

Objective: immediate transfer to a special treatment zone.

Every second counts!

LEVEL 2

URGENT

A pathological situation that is not life-threatening, but which is **LIKELY TO WORSEN QUICKLY**.

Objective: move to a special treatment zone and assessment by a doctor as soon as possible.

LEVEL 3

SEMI-URGENT

A potentially serious or significantly complex pathological situation. The situation will probably require further assessments.

Objective: move to a special treatment zone.

LEVEL 4

NON URGENT

A pathological situation considered to be stable, not presenting a vital risk for the patient.

The patient could have been managed by their GP. They could also have called the medical hotline on **0900 144 033***.

The TIME FACTOR is not a determining aspect.

LEVEL 5

NON URGENT

A minor pathological situation.

The patient could have been managed by their GP. They could also have called the medical hotline on **0900 144 033***.

The TIME FACTOR is not a determining aspect.